

Travel Support Worker

Sheffield Travel Support / Disability Sheffield

£12.21 p/h, varied / flexible hours per week

We are aware many disabled people are limited to how many hours a week they can work due to benefits restrictions. As a disabled people's organisation we are very happy to recruit Travel Support Workers on weekly hours that work for you and allows you to protect your existing benefits. If you have any concerns or questions please feel free to give us a call to discuss how we can make the role work for you and your circumstances.

Disability Sheffield has recently taken over the operation of the Sheffield Travel Support service. As a result we are looking to recruit up to 3 part-time Travel Support Workers, initially on zero-hours contracts whilst we work out the services needs.

As a disabled people's organisation we very much encourage applicants who may have a physical and / or mental impairment. We're also aware that many people have restrictions on how many hours a week they can work for various reasons so we're very happy to work around your circumstances.

As a Travel Support Worker (TSW), your main role will be to accompany and support customers to get around Sheffield on their regular journeys or to social events, etc. Picking people up in the morning usually happens between 8.30am and 10.30am, taking them safely to day centres and workplaces. Return journeys tend to start at about 2.30pm and finish around 4.30pm. There is occasional work outside of these times and a small amount of evening and weekend work would be required.

This is a door-door, personalised service; you won't just pick up and drop passengers off, you'll accompany them in to wherever they're going to make sure they're safe, comfortable and accounted for. The emphasis is on providing the right amount of support to each passenger – perhaps a helping hand from home to the car, perhaps help with the seat belt for those who are limited physically. Some passengers are very talkative and some won't talk at all; some take a while to get to know you and others are ready to be best friends very quickly.

We will pay for your DBS check and we provide training on safeguarding and on moving and handling. We will give you 'need to know' information and advice on how best to support each person that you meet. You will soon build up your own rapport with people. We are not particularly looking for support workers with experience in this sort of work - you just need patience, a sense of fun and a readiness to show respect to every person that you support.

At present, all TSW's must own their own 5 door car which is suitable for the purpose of transporting customers when required. TSW's are also required to support customers on public transport journeys. Most journey's will be in or around Sheffield, but TSW's may also occasionally be required to provide travel support right across South Yorkshire and into Derbyshire.

To apply, complete and return the Application Form to
info@sheffieldtravelsupport.org.uk

If you have any questions about the role please contact us at
info@sheffieldtravelsupport.org.uk or phone 0114 253 6750