

Get Involved! Quality Improvement Network

For adults who use
Adult Social Care services and family carers

Get involved and have your say!

Whether you're a service user or carer, we welcome your views and want to involve you in checking and improving the quality of the social care services we provide in Sheffield.

You'll be able to bring your own personal experience and expertise to help develop good quality services that will benefit yourself and others.

How you can get involved

There are various ways that you can choose to get involved and have your say when you join the network. These include:

- Joining one of our **Service Improvement Forums** to check up on the quality of our services and work with us to set priorities and plan for the future. We have forums for :
 - **Carers**
 - **Disabled adults and older people**
 - **People with a learning disability**
- If you have an eye for details you can help us improve our information at our friendly and informal **Readers Group**
- Or you can simply **receive a briefing paper** and getting in touch if you have views on what's happening

We can talk with you about your interests and how much time you have available to find a way of being involved that suits you.



Reasons to get involved

Improving services for yourself and others has great rewards. Some of the network's achievements are:

I've been trained and take part in the recruitment of social care staff.

I work with staff to make plans for the future, so I have a say in the services I use.

I was on a decision making panel to decide which agencies will deliver services. So I know they have the qualities that are important

I designed and delivered training to home care agencies so they understand my needs.

I design and help produce information booklets, so I know they're easy to read and helpful.

We'll support you to get involved

We will make sure you have the information and support you need in order to contribute effectively. We will always reimburse you for any out of pocket expenses you incur e.g. travel, PA costs.

We'll make any adjustments that you need in order to take part. Meetings will always be held in an accessible, city centre venue.

Contact Us

We'd love to hear from you! To get involved please contact us for an informal chat about your interests and how you'd like to be involved:

Contact: Christina Shipley, Development Officer

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