



Changes to Adult Community Mental Health Services

Contacting the Single Point of Access (SPA) for referrals

The Single Point of Access is a single point of referral into adult mental health services, 24 hours a day, 7 days a week. This service caters for people between 18 and 65 years of age who are registered with a GP practice in the city of Sheffield.

We are aware that referrers have been experiencing occasional problems contacting the Single Point of Access via telephone (0114 2263636) in recent weeks. We have put in place a new call option system which should minimise these issues.

Non-urgent referrals and enquiries can be sent to the SPA email address SPA_AdultMentalHealth@shsc.nhs.uk or faxed to 0114 2716106.

We would like to take this opportunity to thank you for your patience as we transition to the new system and to assure you that we working hard to proactively make further improvements to the system.



Contacting the Emotional Wellbeing Service

There is a new dedicated telephone number for the citywide Emotional Wellbeing Service (EWS). You can contact them on 0114 2264244.

The EWS offers routine assessment and short term interventions providing a 'bridge' between primary and secondary care mental health services.

Referrals to the service should be made via the SPA on 0114 2263636 or by fax to 0114 2716106 or by email to SPA_AdultMentalHealth@shsc.nhs.uk



These changes form part of the overall reconfiguration of Community Adult Mental Health Services. Further detail about the changes can be found on our website: <https://shsc.nhs.uk/about-us/adult-community-mental-health-services-are-changing/> .

If you have any queries, please contact us via our dedicated email address for Adult Mental Health Community Reconfiguration AMHCR@shsc.nhs.uk